



## Returns Form

If you need to return a product within 14 days, we are happy to refund the product provided it is returned, as sold, with all the original packaging, tags, labels and accessories.

Please fill in the return form and put it in your package that you are returning. Please note some orders are subject to up to a 35% restocking fee. This charge represents the administrative time and overheads to reprocess the stock.

Please remember to fill in all the details on the Returns Form. It is especially important to complete your customers details and order number, so we can process your return – without this information there may be a delay in processing any refunds.

|                          |  |
|--------------------------|--|
| <b>Customer Name:</b>    |  |
| <b>Customer Address:</b> |  |
| <b>Postcode:</b>         |  |
| <b>Contact Number:</b>   |  |
| <b>Order Number:</b>     |  |

| SKU CODE | Product Name | Quantity Returned | Return Code: If faulty please state why in the comment box |
|----------|--------------|-------------------|--|
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|          |              |                   |  |
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|--------------------------------|
| <b>Faulty Return Comments:</b> |
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|---|
| <b>Return Code:</b>   |
| <ol style="list-style-type: none"> <li>1. Faulty</li> <li>2. Unwanted Item</li> <li>3. Wrong Item Received</li> <li>4. Other <i>(Please specify in comments)</i></li> </ol> |